

WELCOME TO PARENTS GATEWAY! Guide for parents

PARENTS GATEWAY

Parents Gateway is an initiative by MOE to enable parents to interact with schools more conveniently on administrative matters. Parents will be able to use this app to stay updated on school's programme and activities.



HOW DO YOU SIGN UP?



STEP 1: LOGIN WITH SINGPASS

If you do not have a Singpass Account, please visit the Singpass website, <u>www.singpass.gov.sg</u> or scan the QR codes for a Singpass and set up the 2-step verification (2FA). Should you require further assistance, please contact Singpass helpdesk at <u>6643-0555</u> SINGPASS REGISTER



SET UP 2FA



STEP 2: DOWNLOAD MOBILE APP

Open the Apple App store or Google Play store on your mobile phone
Search for the <u>PARENTS GATEWAY</u> mobile app, or scan the QR code below





ANDROID

IOS

- 3. Download and install app onto your phone
- 4. Enable "<u>ALLOW NOTIFICATIONS</u>" to receive push notifications. Note: Supported OS versions - Android 6.0 or later & iOS 9.1 or later

ul ₹	9:41 AM	* •••>
29	Parents Ga Ministry of Ed (Singapore)	ateway ucation
3.5 * * * *	참 ☆ 60 Education	4+ Age Rating
Preview		
Retrieve yo Information •	ir chich Mortlessly	Round & Antonia Solari R. Sound Real R. Scholargianergi R. Scholargianergi R. Scholargianergi
		Exerci bindui Ver offiches einer and the transmission opportunity of the average calendar of agence of the average officie energy calendar
Leriger Antiper		

STEP 3: ONE-TIME-ON-BOARDING

1. Tap on "login with Singpass"



2. Login with your Singpass 2FA



3. Tap on "Retrieve" to retrieve your child(ren)'s information



4. Tap on "Done" to complete on-boarding

<	
Success	s!
We found y that they a	your children's information. Verify ire correct and we can get started.
Leonard	l Chen Jun Huo
Stacy Ta	nya Chen Ling Ting
	Done

5. You should see your child(ren)'s school announcements and activities (if any)

